



Smart Pet Feeder

User Guide



Thank you for purchasing the All Pet Solutions® Automatic Pet Feeder.

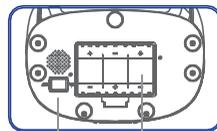
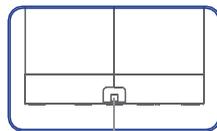
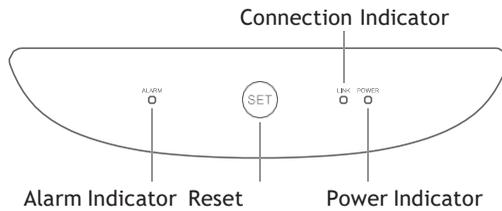
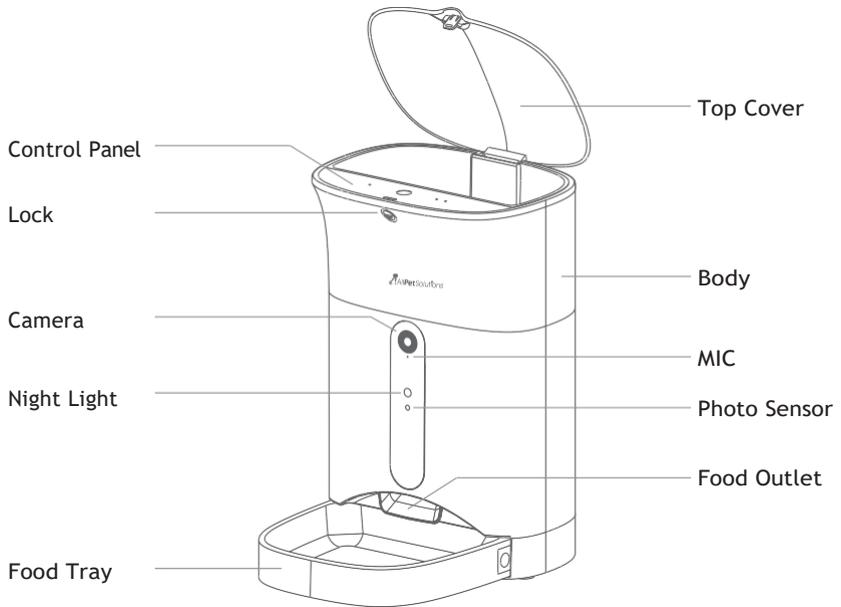
This User Guide is intended to provide you with guidelines to ensure that operation of this product is safe and does not pose risk to the user.

Any use that does not conform to the guidelines described in this User Guide may void the limited warranty.

Please read all directions before using the product and retain this guide for reference. This product is intended for household use only.

This product is covered by a limited one-year warranty.

Product Overview



DC Power Socket Power Switch Battery Compartment

Important Safety Information

- Do NOT use this device for puppies and kittens under 7 months.

The automatic feed dispenser is only suitable for dry food (5 - 15 mm in size).

- Do NOT immerse control panel in water. The base of the unit should NOT be submerged in water at anytime, as this may damage electronic components.
- Do NOT place anything on top of the pet feeder.
- Dispose of all packaging materials properly. Some items may be packed in polybags; these bags could cause suffocation; keep away from children and pets.
- To reduce the risk of injury, close supervision is necessary when an appliance is used by or near children.
- Intended for use with dogs or cats only.
- Do NOT use outdoors. FOR INDOOR HOUSEHOLD USE ONLY.
- For dry food use only.
- Do NOT use wet, canned or moist food.
- Pet feeder should be placed on a level surface.
- Before leaving for extended time, always replace batteries with new batteries.
- Do NOT disassemble the pet feeder other than components as instructed in this operating guide.
- Do NOT unplug by pulling on power cord. To unplug, grasp the plug, not the power cord.
- Do NOT operate if it has a damaged power cord or plug.
- Do NOT place or store the feeder where it can fall or be pulled into a tub or sink.
- Examine the pet feeder before installation. Do NOT plug in if there is water on the power cord or plug.

- To avoid tripping, always position power cord out of the way.

Caution

- Do NOT allow pets to chew on or swallow any parts.
- Do NOT attempt repairs on the pet feeder yourself.
- Do NOT install or store pet feeder where it will be exposed to weather or temperatures below 5 °C.
- Do NOT lift pet feeder by lid. Lift and carry feeder using both hands and hopper base, while keeping unit in upright position.

Product Set Up

Before using the automatic feed dispenser:

1. Plug the feeder into a power outlet with the mains plug. Optionally, you can put in 3 x C batteries to ensure the device continues working in case of a power failure.

Please note: Online access via the app is only possible if your feeder is plugged in at the mains.

2. Switch on the main power switch at the bottom so that POWER shows a red light.

3. The lid is released by pressing the button on the lock. The feed container as well as the control panel are underneath the lid.

4. Fill the automatic feed dispenser with dry food. Insert the bowl including the tray into the bottom of the automatic feed dispenser. By pressing the buttons next to the bowl it can be inserted or removed again.

5. To configure your Smart Pet Feeder, you'll need to download the Tuya App. Available on the Apple App Store and Google Play.



6. Ensure you are using 2.4GHz signal for configuration. Follow the steps below to check if you need to change the band on your router.

How can I tell if my Wi-Fi is 2.4 GHz?

The All Pet Solutions® Automatic Pet Feeder is engineered to work on the 2.4 GHz frequency band because 2.4 GHz has better range than the 5 GHz frequency band. During the sync process, both your smartphone and your feeder need to connect to the 2.4 GHz signal.

Android users

Navigate to Settings>Connections>WiFi

iPhone users

Navigate to Settings>WiFi

You'll now see a list of available WiFi connections. The WiFi you're connected to will be shown in the list and have "connected" next to it (Android) or a tick (iPhone). Look at the name of your Wi-Fi network:

A 2.4 GHz network may have "24G", "2.4", or "24" appended to the end of the network name. For example: "Myhomenetwork2.4".

A 5 GHz network may have "5G" or "5" appended to the end of the network name, for example "Myhomenetwork5".

If you have a router that sends out 2.4 GHz as well as 5 GHz, you have to make sure you choose the right frequency band.

Some dual-band routers use a joint SSID (name of the network) for both frequencies. If that is the case, the coupling will only work if you first separate both frequency bands in the settings of your router and assign a separate SSID for both frequencies.

How do I change the band on my router to 2.4GHz?

Every router has a configuration page where the user can change and alter settings to personalize their wireless network. Every router has an IP address (internal Protocol) that can be entered into a web browser's address bar.

The most common universal IP addresses are:

192.168.0.1 OR 192.196.1.1

After you entered one of those two addresses, a username and password box will show up.

Please note that different network providers might use different IP addresses to access the settings page. For example, if your network is BT you need to enter 192.168.1.254 into the address bar.

The default login information should be located on a sticker on the actual router. Typically, it will be :

Username: admin

Password: blank or admin

Once you have logged in, head to "Wireless" and make sure your 5GHz wireless configuration is not synced with 2.4GHz. This step may vary between the providers. Please contact your internet provider if you require further assistance with separating your SSID.

Pairing your smartphone with the feeder

Open the app and click on REGISTER to create an account.

To ensure you are able to pair your smartphone successfully check that:

- The feeder is switched on and the camera indicator is slowly blinking. If this is not the case, press “SET” button for 5 seconds to reset the feeder.
- You are using 2.4G WiFi for configuration.

Adding new device

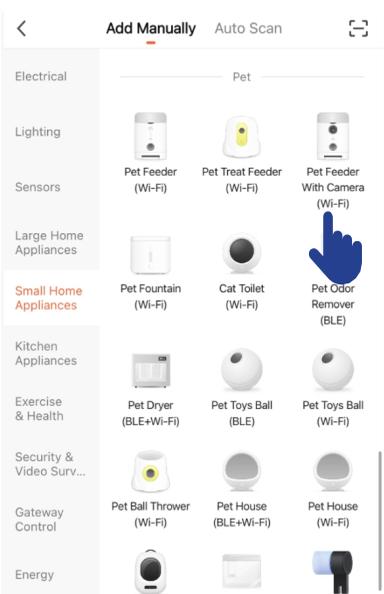
To add device manually, follow the steps below:

AP Mode (Recommended)

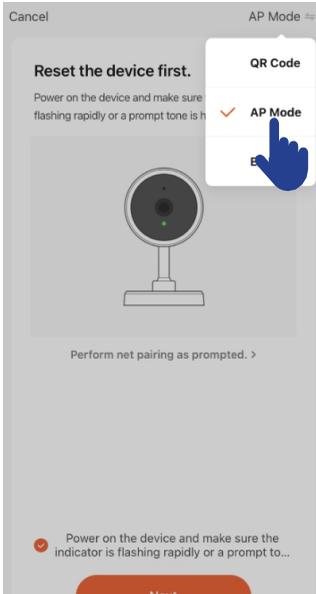
1. Press the SET button at the top of the device 11 times quickly to activate AP mode. An acoustic signal confirms the activation, and a green indicator light should begin to flash slowly after a few seconds.

2. In the app, select ADD DEVICE and then select PET FEEDER WITH CAMERA (WIFI) under SMALL HOME APPLIANCES.

2.

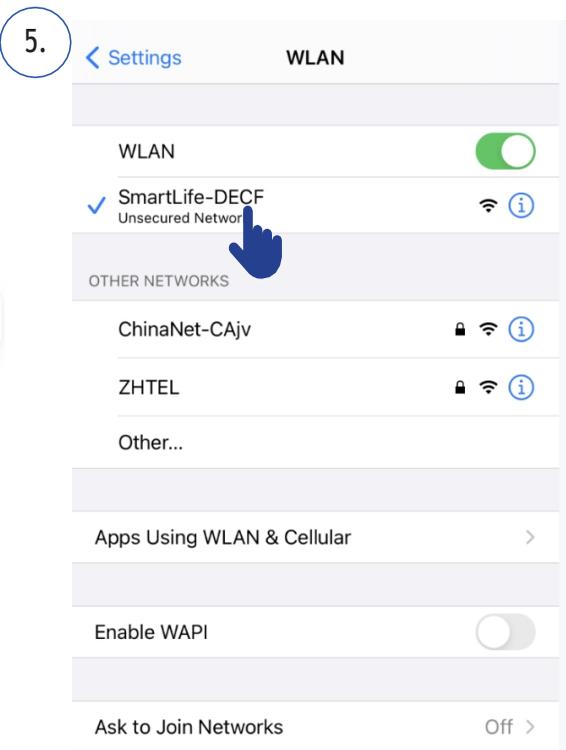
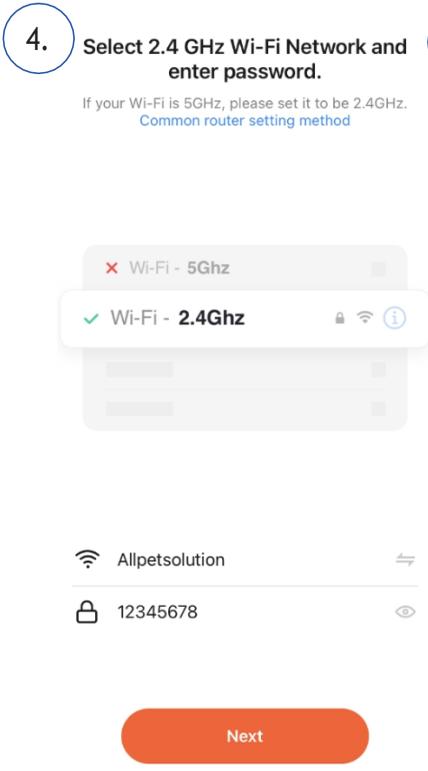


3.



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3. On the following page, select AP MODE from the drop-down menu in the upper right-hand corner. Then tap NEXT.
4. On the following page, enter your Wi-Fi credentials. Tap NEXT.
5. Tap GO TO CONNECT and select the hotspot of the feeder from the list of available Wi-Fi networks: SmartLife-XXXX.
6. Then tap the BACK arrow until you land back in the Tuya app. The pairing process should now start automatically. If the pairing process does not start automatically, tap “Confirm Hot Spot Next” at the very bottom of the app.
7. The app will start the pairing process and should connect to the feeder after a short wait
8. Tap FINISH to go to the feeder's user interface.



EZ Mode (2.4 GHz only)

1. Reset the feeder by pressing and holding the SET button at the top of the unit for 5 seconds. Then press the SET button at the top of the device 5 times quickly to activate EZ mode. An audible signal will sound and after a few seconds the green indicator light should begin to flash quickly.

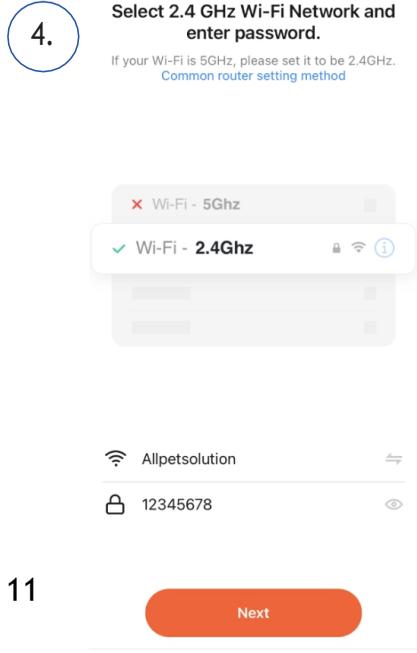
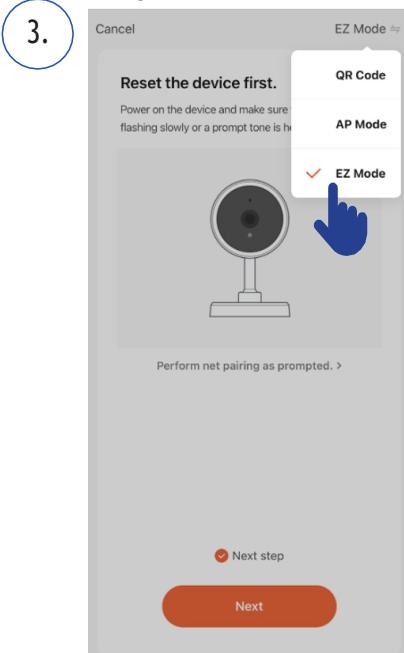
2 In the app, select ADD DEVICE and then select PET FEEDER WITH CAMERA(WIFI) under SMALL HOME APPLIANCES.

3. On the following page, select EZ MODE from the drop-down menu in the upper right-hand corner. Double check that the green indicator light on the feeder is flashing. Confirm this and then tap NEXT.

4. On the following page, enter your Wi-Fi credentials. Then tap on NEXT.

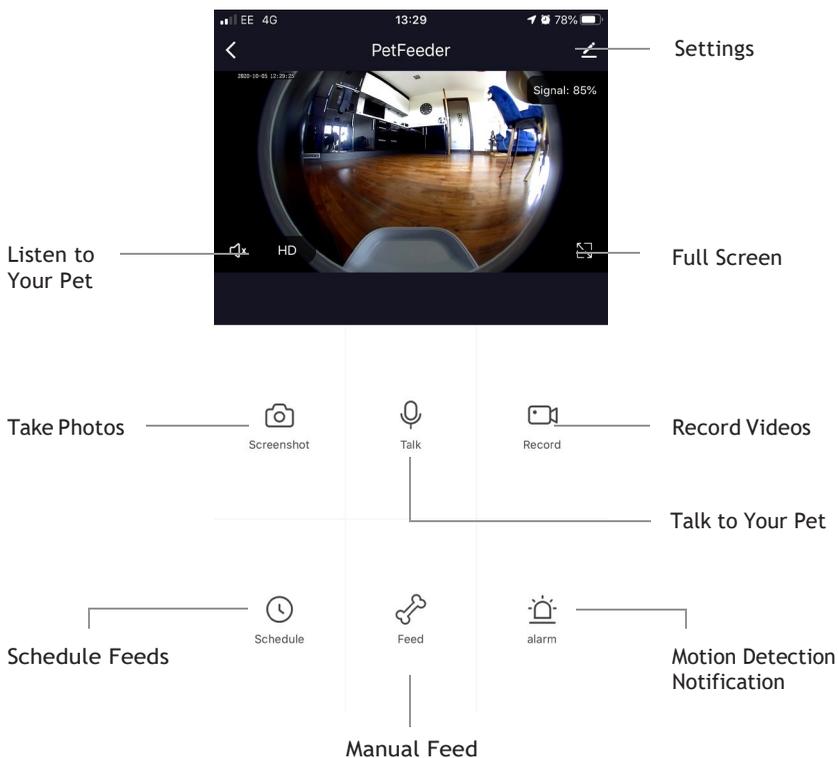
5. The app starts the pairing process and should connect to the automatic feeder after a 1min to 2mins.

5. Filling the automatic feeder.



The pet feeder should be placed near (max. distance 3 m) your router while the connection is established. At the same time, your smartphone should be quite close (max. distance 1 m) to the feed dispenser.

How to use the app to control your feeder

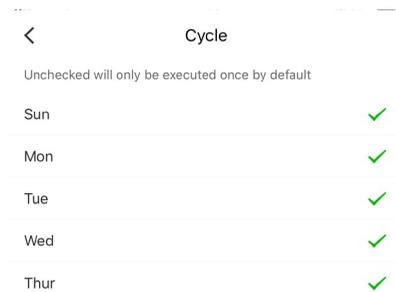
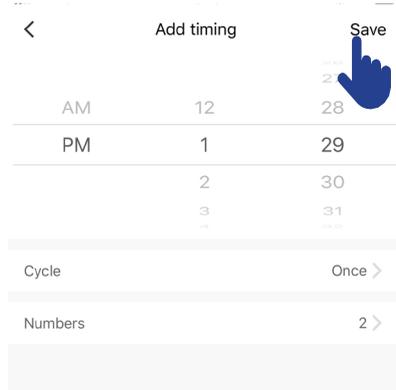
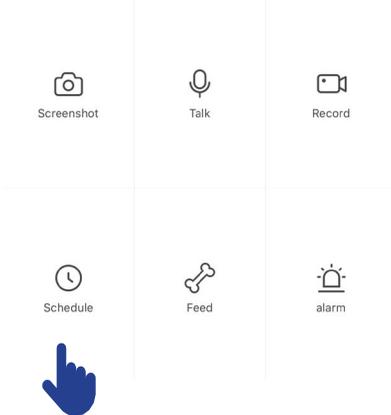
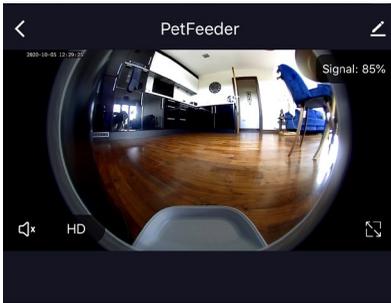


Please note: the one way talking is a default factory setting. This can be changed in the settings menu.

Programming the feeding times

Click “Schedule” to add feeding times. Here you can set different feeding times and portions. You can set up to 4 meals and 10 portions per meal.

In the overview of all feeding times, you can simply activate or deactivate individual feeding times.



Manual feeding

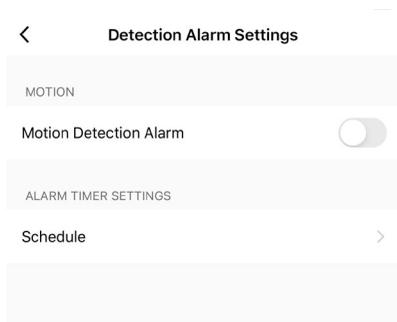
Press “Feed” and choose the number of portions that you want to give out right now.

2. By pressing “Short Record” you can record a 10-second long audio message. This is played at meal time to get your pet’s attention.

3. Under “Feed Record” you can see all previous feeding times.

Motion detection

Under “Alarm” you can activate the motion detection of your camera to receive notification when your pet approaches the dispenser.



Other settings

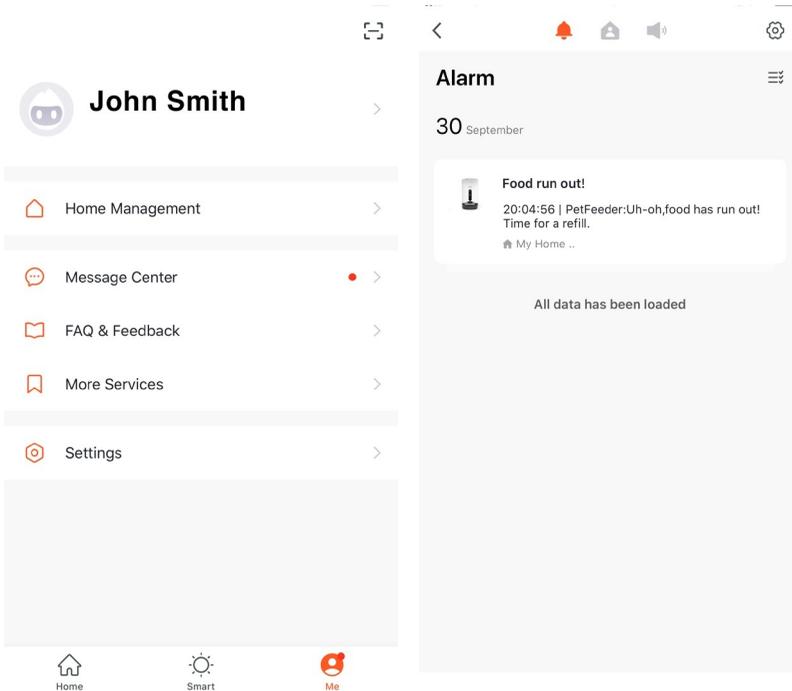
You can access additional features by going into the settings menu. These are:

- Checking the feeder’s status.
- Activating IR (night) vision
- Activating and deactivating motion detection
- Flipping the display on the screen
- Sharing your device with others
- You can also set the audio mode to one-way or two-way

Notifications centre

Under “Me” and “Message Centre” you can activate or deactivate notifications and manage these.

If you activate notifications, you get messages at each feeding time or if the feed container is empty, and also when your pet approaches the feeder.



CLEANING/MAINTENANCE Instructions

1. Be sure the unit is turned off and power is disconnected before attempting to clean.
2. Wipe the feeder's body with a soft cloth dipped in a small amount of soapy water. Do not use a fully soaked cloth.
3. The food tray can be removed for cleaning. To do that, press the buttons on the right and left to release the bowl. Pull the feed container out upwards.
Please note: this part is not dishwasher safe.
4. Never submerge the base of this unit in water as it contains vital electronics and may short circuit.
5. Ensure that all parts are clean and fully dry before attempting to operate or re-fill the food compartment.



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